

# WELCOME WEEK NIGHT AMBASSADOR

**JOB TITLE:**

Night Ambassador

**DURATION:**Between 13th – 21st  
September**RESPONSIBLE TO:**Sustainability and Facilities  
Lead**CLOSING DATE:**9am Tuesday 6<sup>th</sup>  
September

## PAY

The rate for the role is £12.00 per hour.

## HOURS

Availability will be discussed at interview. 10 Hours (2 nights) minimum.

## JOB SUMMARY

Assisting in the delivery of a goals-oriented Freshers' programme based on the plans made by the AUSA team. This will include assisting students to feel safe and comfortable in the city.

## DESIRED VALUES

Candidates should be able to demonstrate a commitment to the following values:

- Student focussed
- Inclusive
- Helpful

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## ROLE DESCRIPTION

The Students' Union Night ambassadors work alongside our Welcome Week volunteers and provide an integral part in ensuring students have a safe and enjoyable experience during Welcome Week.

Night ambassadors will form a small team in the City Centre during the Nights of Welcome week, providing support and assistance to students attending the nighttime events at the Students Union partner club or other venues.

This will involve supporting students to get on the last buses on nights where they are running and helping students get back toward campus in a small walking group if required.

This role is there to help prevent emergency situations from developing, but also to get the appropriate help should one develop.

## **PRINCIPAL DUTIES AND RESPONSIBILITIES**

- Assist students with their transport home from the city centre.
- Liaise with the bus drivers, taxi, SU and Hillhead as and when required.
- Manage the flow of students and direct them to the bus.
- Make sure that students are safe
- Deal with any potential query from students
- Attend training, briefing and debriefing sessions.
- Assist the SU team in any other duties as it might be required.

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## **SKILLS, KNOWLEDGE AND EXPERIENCE IN DESIRED APPLICANT**

- A keen interest in enhancing students' Freshers' experience.
- Ability to engage with students in a pleasant, professional, and supportive manner.
- Excellent communication and listening skills.
- Ability to work flexibly as part of a team by supporting co-workers and working independently when required.
- Ability to deal with conflict and challenging situations that might arise.
- Ability and commitment to work in a way that is inclusive of diversity ensuring that everyone regardless of background or circumstances can have a great Freshers' experience.
- Basic understanding of welfare issues students could encounter during Freshers'.
- Ability to work the hours of 11pm-4am.

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## **SKILLS, KNOWLEDGE, AND EXPERIENCE YOU CAN DEVELOP IN THIS ROLE**

- Enhanced communication skills.
- Working independently, as part of a team, and under supervision
- Understanding the role SU Freshers' activities play in shaping students' student experience.
- Understand the role that the provision of night transportation plays for the welfare of students

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## **HOW TO APPLY**

The Students' Union is committed to providing equality of opportunity, treatment and dignity in appointments. We will not allow discrimination in any form in advertising, interviewing, selection or

eligibility for jobs, and will therefore select individuals on the grounds of their ability and suitability for the vacancy based on genuinely required criteria.

Applicants must have proof of Right to Work in the UK.

To apply for this position, please fill out an Application Form and Diversity Monitoring form (via the vacancy page of the Students' Union website). Completed forms should be sent to: [usa-hr@abdn.ac.uk](mailto:usa-hr@abdn.ac.uk). Informal enquiries should be made to [usa-hr@abdn.ac.uk](mailto:usa-hr@abdn.ac.uk).

**CLOSING DATE:** 9am Tuesday 6<sup>th</sup> September