

Official Freshers' Week 2019 Wristband – Terms and Conditions

1. Entitlements:

- i. The official pink and yellow Freshers' Week 2019 Wristband entitles the wearer to free entry to all AUSA events and all official late night events during Freshers' Week 2019 at *ATIK Aberdeen*. Any other events not held at these venues will be ticketed events and not part of the wristband deal.
- ii. The wristband entitles the wearer to free use of the late night transport service, operated on behalf of AUSA from the official late night venue to university halls of residence.

2. Conditions of purchase and use:

- i. The official pink and yellow Freshers' Week 2019 Wristband will be sold at a non-negotiable price of £30.00 (inc VAT) per wristband, to be paid by cash (or, where facilities are available, debit or credit card) at designated sites or from the AUSA Online shop at www.ausa.org.uk/freshers/wristband
- ii. All partner venues reserve the right to refuse entry due to inappropriate behaviour, apparent excessive alcohol intake, failure to meet minimum age restrictions of 18 or over, failure to produce proof of age, or any other reason as deemed appropriate.
- iii. AUSA takes no responsibility for the sale of wristbands to individuals who fail to meet minimum venue entry age restrictions. AUSA will not be held responsible, nor offer any refund, to wearers refused entry to venues if this individual fails to meet a given venue's admission requirements.
- iv. All partner venues reserve the right to remove wearers from the venue at the discretion of management, security staff or AUSA staff present within the venue.
- v. This wristband does not guarantee entry into official events due to venue capacity safety restrictions but will facilitate priority entry for the wearer.
- vi. The official late night Freshers' Week 2019 venue is ATIK Aberdeen.
- vii. AUSA and official host venues reserve the right to alter, reschedule or cancel entertainment at events without notice and without refund to wristband holders.
- viii. AUSA is in no way responsible for wristband wearers taking advantage of the late night transport service from the official late night venue to halls of residence. It is entirely the wearer's responsibility to ensure they queue appropriately to access the buses provided and behave in a safe and responsible manner for the duration of the journey.

- ix. The wristband does not entitle the wearer to priority access to buses.
- x. Wristbands are intended for use by University of Aberdeen students and are not valid when worn by any other person. AUSA representatives reserve the right to refuse sale of a wristband to a person they suspect of not being a University of Aberdeen student. AUSA and venue representatives reserve the right to refuse wristband benefits if worn by anyone other than a student studying at the University of Aberdeen in 2019/20 and are entitled to request to see appropriate identification, both at the point of sale and throughout Freshers' Week 2019.
- xi. Only one wristband may be purchased per person. Only one wristband may be sold per transaction or at the discretion of the AUSA representative conducting the sale.
- xii. Persons without wristbands, accompanying a wristband wearer, will not automatically be entitled to wristband benefits, including priority entry.
- xiii. AUSA reserves the right to withdraw the wristband without refund in the event of inappropriate usage by the bearer.
- xiv. The wristband must be properly worn on the wrist of the bearer and in good, legible condition in order to be valid. AUSA and official venue representatives reserve the right to refuse benefits if they suspect misuse, including but not limited to transfer of wristbands between individuals.
- xv. Wristbands must be secured in place on the wrist of the intended wearer at the time of purchase, to the satisfaction of an AUSA representative present at the point of sale.
- xvi. Wristbands are non-transferable and will not be replaced by AUSA in the event of damage, theft or any other reason.
- xvii. AUSA reserves the right to discount the price of the wristband at their own discretion and AUSA will not be obliged to refund the difference in price to those who already purchased the wristband.
- xviii. The fee set out in section 2, point i. once paid is non-refundable and non-creditable against the event tickets for particular events in connection with the Freshers' Week 2019.

3. Complaints procedure

- i. AUSA will not be held responsible for any failure by partner venues to provide official green Freshers' Week 2019 Wristband entitlements.

ii. Any complaints may be lodged with AUSA. Any dispute will only involve partner venues at the discretion of AUSA. Complaints should be made in writing to ausa@abdn.ac.uk or by post to AUSA, AUSA Students' Union, Elphinstone Road Aberdeen, AB24 3TU

For the purposes of this contract, Freshers' Week 2019 begins at 8am Saturday 31st August 2019, and finishes at the closing time of the late night venues on the morning of Monday 9th September, 2019. 'AUSA' refers to the Aberdeen University Students' Association.

Event Ticket Terms and Conditions

- i. Tickets purchased via the AUSA website are non-refundable but can be sold or transferred on to another person.
- ii. AUSA reserves the right to alter, reschedule or cancel entertainment at events without notice and without refund to ticket holders.
- iii. All partner venues reserve the right to remove the ticket holders from the venue at the discretion of management, security staff or AUSA staff present within the venue.
- iv. All partner venues reserve the right to refuse entry due to inappropriate behaviour, apparent excessive alcohol intake, failure to meet minimum age restrictions of 18 or over, failure to produce proof of age, or any other reason as deemed appropriate.